

Transit On-Time Performance

Solid On-Time Performances From Most of the Region’s Large Transit Operators, Though AC Transit and Muni Trail the Top Tier

- Five Bay Area transit operators – Caltrain, BART, Golden Gate Transit, SamTrans and the Valley Transportation Authority (VTA) – reported on-time performance records of 90 percent or better in fiscal year 2006-07.
 - For Golden Gate Transit, this was the first time in nearly a decade that on-time performance reached the 90 percent mark. The improvement reflects stepped-up monitoring efforts on the part of Golden Gate Transit, as well
- as revisions to schedules to more accurately portray actual bus run times.

 - SamTrans recorded its third straight year of 90 percent or better on-time performance. This positive trend represents the cumulative impact of several improvements over the past few years, including the implementation of a single, centralized fleet dispatch center from 8 a.m. to 5 p.m. on weekdays; the staging of stand-by buses at key

On-Time Performance of Seven Largest Bay Area Transit Operators, Fiscal Years 2002-03 – 2006-07

	Percent of Trips on Time by Fiscal Year					2006-07 Goal
	2002-03	2003-04	2004-05	2005-06	2006-07	
Buses						
Golden Gate Transit ¹	85%	82%	81%	85%	91%	90%
Valley Transportation Authority (VTA) ²	95%	97%	94%	90%	90%	95%
SamTrans ³	84%	88%	91%	90%	90%	85%
Muni (electric trolley bus) ⁴	74%	72%	70%	72%	74%	85%
Muni (motor bus) ⁴	70%	69%	73%	67%	69%	85%
AC Transit ⁵	81%	66%	67%	64%	63%	NA
Rail						
Caltrain ⁶	95%	92%	97%	95%	95%	95%
BART ⁷	92%	93%	92%	93%	92%	95%
VTA ⁸	90%	96%	97%	92%	90%	95%
Muni ⁴	67%	66%	74%	70%	72%	85%

Sources: AC Transit, Golden Gate Transit, Muni, SamTrans, VTA, Caltrain, BART

Notes:

¹ Less than 5 minutes late and 1 minute early

² No more than 5 minutes late

³ No more than 5 minutes late

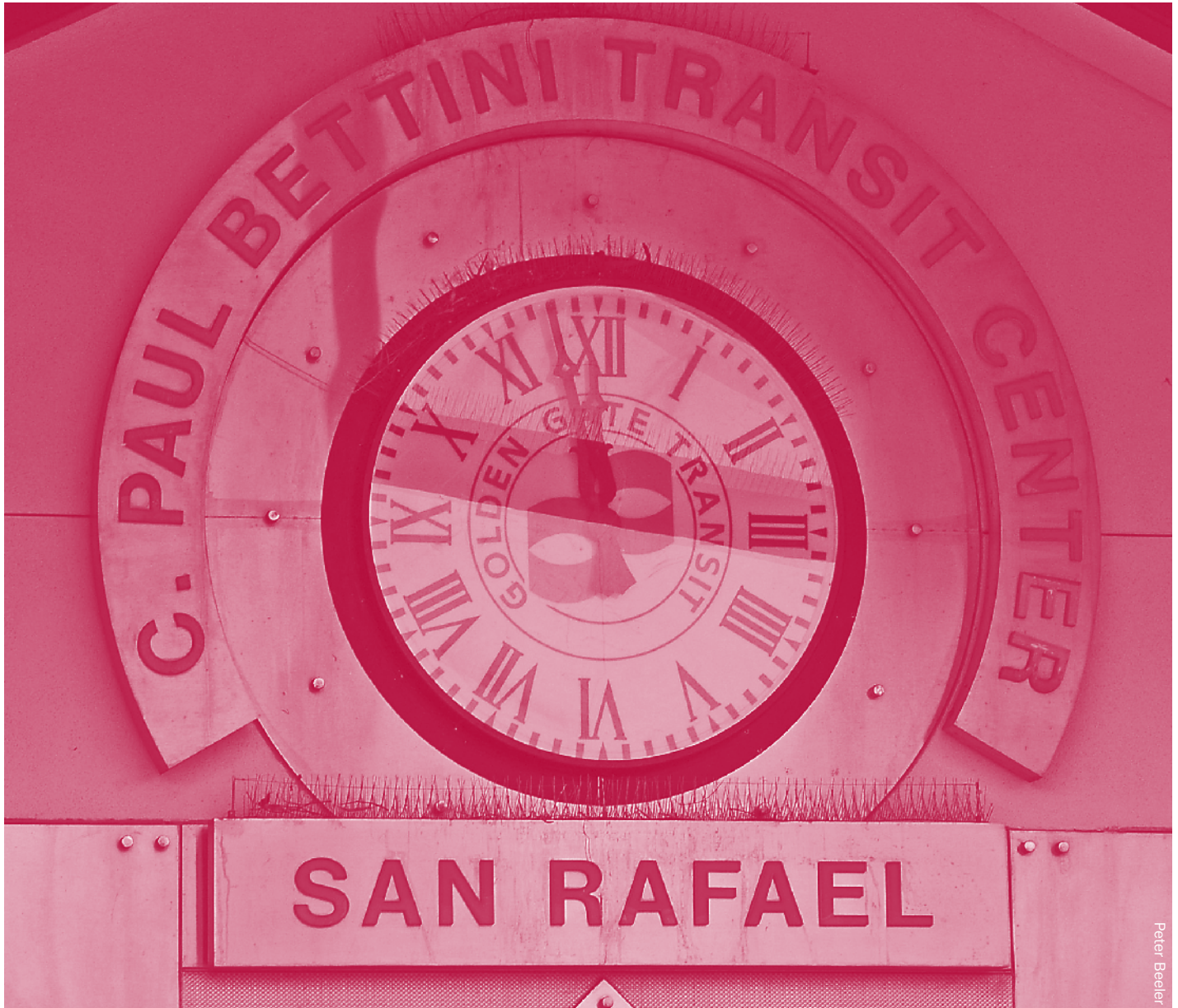
⁴ No more than 4 minutes late or 1 minute early

⁵ AC Transit does not set performance standards. The emphasis is on frequent measurement and continued improvement.

⁶ No more than 3 minutes late

⁷ Less than 5 minutes late at scheduled terminal stations

⁸ Train arrived at the end of the station within 5 minutes of scheduled time



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locations so replacements are ready when buses break down; and the adjusting of schedules to reflect real conditions on the roadways.

- The on-time arrival rates for AC Transit and San Francisco Muni, which operate under some of the most challenging conditions in the Bay Area, significantly lag many of their peers.